

*Julie Miller, RN, BSN, CCRN*

Empowering nurses to make their optimal contribution is the goal of every presentation by Julie Miller. With an ability to transform knowledge into outcome achievements, Julie has been an inspiring speaker at national conferences, as well as multi-disciplinary regional seminars. She draws from an extensive background in adult critical care and leadership experiences. Also, she has published in professional nursing journals on clinical topics and animal assisted therapy. She graduated from the University of Wisconsin-Oshkosh with her BSN in 1984. She has been active in the American Association of Critical Care Nurses (AACN) both locally and nationally for over 20 years. In July 2006 she began her three year elected term on the AACN Board of Directors. Julie's enthusiastic teaching style, ability to make the complex simple, sense of humor and ability to make information memorable and fun, keeps her students returning for more.

*Matthew Niedner, MD*

Matthew is an assistant professor in the Division of Pediatric Critical Care Medicine at CS Mott Children's Hospital, University of Michigan Hospital. He is an attending physician for the PICU, the Pediatric Palliative Care Service, and the Regional Residential Hospice. He co-chairs the Pediatric Intensive Care Unit Safety and Quality Committee, and he is the physician lead for several national collaborative efforts through NACHRI, VPS, and IHI. His academic interests are in health care quality and safety, medical culture, teamwork, and end of life care.

*Dan Brunet*

As an executive consultant in the field of Leadership Development, with more than 25 years of his own management experience, including nearly a decade as president of companies experiencing rapid growth and change, Dan Brunet combines the practical acumen of a business leader with the in-depth expertise of a facilitator and trainer in productivity and performance improvement systems. In his capacity as Managing Director with Vital Skills International, LC, Dan works with many clients, helping them with strategic planning, meeting productivity, team building, and overall leadership skills development. He is recognized in the business community for his ability to help others lead in an increasingly complex business environment.

The University of Michigan Health System's Educational Services for Nursing is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

# Creating a Healthy Environment

This conference is provided by The Institute for Professional Nursing and WCC - American Association of Critical Care Nurses

## A Leadership Conference for Nurses

6.2 Contact Hours  
1.0 Contact Hour  
(Pain Session)

Thursday, January 15, 2009

Four Points Sheraton  
Ann Arbor, MI

Educational Services for Nursing  
c/o Laura Ramirez  
300 N. Ingalls, Suite 6B12  
Ann Arbor, MI 48109-5436  
[www.med.umich.edu/esn/programs/leadership](http://www.med.umich.edu/esn/programs/leadership)

## Benefits of Leadership

Every nurse is a leader, no matter the position or work setting. Leadership skills are needed for:

- Articulating professional issues
- Communicating effectively
- Supporting and collaborating with each other
- Promoting optimal outcomes

**At this conference, you will describe the elements of a healthy work environment. All nurses wanting to enhance their leadership skills will benefit from this program.**

## Program Objectives:

Upon completion of this conference, you will be able to:

- Describe standards for establishing and sustaining a healthy work environment
- Identify essential principles of leadership, change and communication
- Describe how skilled communication promotes teamwork and positive working relationships

## Who Should Attend?

All nurses in any practice setting, including:

- Staff nurses
- Nurse managers
- Health care administrators
- Nurse educators
- Nursing school faculty

## Contact Hours

6.2—conference  
1.0—pain session

## Questions?

Please contact Dorothy Nagle  
dorothy@umich.edu

## Agenda

- 7:15 - 8:00 **Registration/Refreshments**
- 8:00 - 8:15 **Welcome/Conference Overview**
- 8:15 - 9:15 **What Does a Healthy Work Environment Mean?**  
Julie Miller, RN, BSN, CCRN
- 9:15 - 10:15 **Improving Nurse-Physician Collaboration**  
Matthew Nedner, MD
- 10:15 - 10:30 **Break**
- 10:30 - 11:30 **Concurrent Session I**
- A. Novice to Expert to Novice - Challenges of the "New" Older Adult Learner**  
Michael Williams, MSN, RN
- B. Creating a "Just" Culture**  
Deanna Beyer, MS, RN
- C. "I Can't Take This Anymore!" - Bullying in the Workplace**  
Charlene Davies, BSN, RN
- 11:40 - 12:40 **Concurrent Session II**
- D. Communicating Your Message Effectively - Posters & Presentations**  
Kathleen Hay, MS, MR, ASCP
- E. Conflict Resolution/Communication Skills**  
Deborah Orlovski, MPA, PhD
- F. Meaningful Recognition**  
Juanita Perry, MSc, RN, UMHS (moderator), Panel: Dena Crawford, BSN, RN, CCRN, Chelsea Community Hospital, Diane Schrock, ADN, RN, UMHS, Shannon Spenger, ADN, RN, Ann Arbor VA Medical Center
- 12:40 - 1:30 **Lunch**
- 1:30 - 3:30 **Crucial Conversations**  
Dan Brunet
- 3:30 - 3:45 **Evaluation/Break**
- \*3:45 - 4:45 **Do we Address Effective Pain Control AND Suffering? Exploring the Suffering Component in Care**  
Linda Stroutman, PhD, RN
- \*(separate \$20 fee required)

## Directions to

**Four Points Sheraton...**

Please visit [www.fourpointsann Arbor.com](http://www.fourpointsann Arbor.com) and click on the menu bar for Location.

## Registration Form

IPN & AACN Members Conference Registration Fee: \$85.00  
Non-Members Conference Registration Fee: \$95.00

Register online at  
[www.med.umich.edu/esn/programs/leadership](http://www.med.umich.edu/esn/programs/leadership)  
or complete the form below:

Name: \_\_\_\_\_

Email address: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Agency/Institution: \_\_\_\_\_

Session Selection: please select one session from each time

Session I

A: Novice to Expert to Novice

B: Creating a "Just" Culture

C: "I Can't Take This Anymore!"

Session II

D: Communicating Your Message Effectively

E: Stopping Conflict Before it Becomes Destructive

F: Meaningful Recognition

IPN and AACN Members ..... \$85.00

Non-Members..... \$95.00

Pain Session..... \$20.00

**Total Conference Cost:**..... \$ \_\_\_\_\_

## Method of Payment

Check# \_\_\_\_\_

Visa/MC# \_\_\_\_\_

Expiration Date: \_\_\_\_\_

UM Account# \_\_\_\_\_  
(shortcode)

Register online at

[www.med.umich.edu/esn/programs/leadership](http://www.med.umich.edu/esn/programs/leadership)

MAIL or FAX registration form with appropriate fee or credit card information to:

Educational Services for Nursing  
300 N. Ingalls, Suite 6B12  
Ann Arbor, MI 48109-5436

FAX: (734) 764-5316

Make checks payable to UMHS/ESN (U.S. funds only)

## Planning Committee:

Mark Kempton, MSN, RN, CNOR  
Martha Merkel, MS, RN  
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